## Gino

From: TV Licence <noreply@saunalahti.fi>

**Sent:** 21 February 2020 12:44

**To:** Recipients

Your Direct Debit has been cancelled, please set up a new payment.

We're sorry to let you know that the TV license could not be automatically renewed.



Something's gone wrong with your payments.

## Dear Customer,

## Please set up a new Direct Debit.

If you don't keep up with your payments, you risk becoming unlicensed.

As we couldn't take the latest payment from your bank account, this amount will also need to be paid when you set up your new Direct Debit.

Remember, if you don't keep up with your payments, we may be forced to cancel your licence or pass your details to a debt collection agency.

To change your payment method, have a look at all <u>your options</u>

Set up a new Direct Debit



## What you need to set up a new Direct Debit:

- Your TV Licence number 3853440859
- Your bank account number and sort code.

So, all you need to do is make sure there's enough money in your account.

Or, if you prefer to pay the missed amount now, you can sign in online and pay using your debit or credit card.

While you're signed in, please make sure we have your correct bank details.

Set up a new Direct Debit

